



# Third-Party Risk Management Software Category

WINTER 2026  
Customer Success Report





## Third-Party Risk Management Software Category

Third-party risk management software collects and manages vendor risk information to safeguard enterprises from concerns like noncompliance and data breaches. This type of platform analyzes, tracks, and minimizes all risks that can have a negative effect on a company's relationship with its suppliers. It is typically utilized by compliance officers and managers in units such as manufacturing, supply chain, and quality management.

Further, a quality third-party risk management system delivers templates and processes for supplier risk oversight and control. It presents self-service portals for vendors to provide documents and information. The application includes standard reports on risk exposure and monitoring. Lastly, it helps to monitor supplier risk changes and vendor performance.

# Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

**The overall Customer Success ranking is a weighted average based on 3 parts:**

## CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform

## MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions

## COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

## Award Levels



### MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



### TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



### RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

# 2026 Customer Success Awards

Check out this list of the highest rated Third-Party Risk Management Software based on the FeaturedCustomers Customer Success Report.



**BITSIGHT**  **NAVEX**  
**onetrust**  **SecurityScorecard**



**ARAVO**  **LOGICGATE**  
 **Prevalent**   
 **Resolver.** **SAI360**  
A KROLL BUSINESS  
**secureframe** **VENMINDER**  
BY NCONTRACTS



**CENTRL**  **ProcessUnity**  
 **UpGuard**

\* Companies listed in alphabetical order



**2026**

**THIRD-PARTY RISK  
MANAGEMENT  
SOFTWARE**

**MARKET LEADER**





ABOUT BITSIGHT

# BITSIGHT®

BitSight transforms how organizations manage cyber risk. The BitSight Security Ratings Platform applies sophisticated algorithms, producing daily security ratings that range from 250 to 900, to help manage their own security performance; mitigate third party risk; underwrite cyber insurance policies; conduct M&A due diligence and assess aggregate risk. With over 2,400 global customers and the largest ecosystem of users and information, BitSight is the most widely used Security Ratings Service.

**94** TOTAL CUSTOMER REFERENCES [VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

*“BitSight allows us to have that security conversation with our vendors. We make sure they know that they are a part of our ecosystem and that we will help them along in whatever way we can.”*

CHRISTOPHER PORTER  
DEPUTY CHIEF INFORMATION SECURITY OFFICER,  
FANNIE MAE

*“BitSight is the pace setter in the market. We are working quickly and collaboratively to solve the challenges of today and tomorrow. I have found myself pulled into many different projects and initiatives that have had a real impact on what we do and how we do it.”*

GLASSDOOR

*“With Bitsight SPM, we have a single, reliable source of truth regarding what our digital footprint is and how our cybersecurity posture stacks up against competitors.”*

ABHISHEK BANSAL  
CISO AND HEAD OF NON, MAX LIFE INSURANCE

*“Displaying our Bitsight Rating prominently on our trust page helps us gain customer trust through transparency.”*

VLADISLAV MALIČEVIĆ  
CHIEF TECHNOLOGY OFFICER, JEDOX





## ABOUT METRICSTREAM



MetricStream is the market leader in enterprise Governance, Risk, Compliance (GRC) and Quality Management software, content, and consulting. MetricStream solutions and domain experts help companies thrive in today's increasingly mobile, social, global, and complex business landscape. MetricStream enterprise solutions are used by leading corporations in diverse industries such as financial services, healthcare, pharmaceutical, medical device, high tech manufacturing, energy, manufacturing, food and beverages and automotive to manage their risk management programs, quality processes, regulatory and industry-mandated compliance and corporate...

**368**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“We have started to aggregate risk data across the various risk taxonomies and risk types i.e. if an individual of our company or a client is showing up in more than 1 risk silo, it probably warrants an in depth review. This is obviously a much more complex system but the first results we are seeing of this holistic monitoring are quite promising. We have completely revised the controls framework for our key risk areas such as AML, Know Your Customer.”

MATTHIAS SUPPER  
MANAGING DIRECTOR, GLOBAL HEAD COMPLIANCE,  
BANK JULIUS BAER & CO. LTD.

“With MetricStream, we're now better at prioritizing our risks and making them consistent when we assess them. This has helped us improve our risk mitigation capabilities and even use risk appetite to make sure that we're consistently escalating risk to the appropriate level. That was probably not a strong point about a year ago.”

SCOTT MACKINLAY  
HEAD OF ENTERPRISE RISK MANAGEMENT, ALMARAI

“After implementing MetricStream, Danske Bank is expecting to build increased trust with regulators and leadership with a consolidated platform for real time risk visibility, and compliance status and analytics, with end-end accountability.”

RONNI LÜCK  
HEAD OF DATA, ANALYTICS & SYSTEMS- GROUP  
NON-FINANCIAL RISK, DANSKE BANK

“Dealing with risks is a part of everyone's day to day job. All of our employees at Salesforce are Risk Rangers and it takes all of us playing our part to effectively manage the risks that we face.”

MAIA SUI  
SENIOR MANAGER - ERM, SALESFORCE

### TRUSTED BY





## ABOUT NAVEX



As the global leader in risk and compliance software, we are dedicated to delivering more confident risk management for our customers. Our powerful solutions help more than 13,000 organizations maximize the value of their risk, compliance and ESG programs. We offer a unified view of risk across the business, encouraging greater organizational insight, increasing operational efficiencies, and giving teams the ability to make informed decisions with confidence. At NAVEX, we offer proven solutions that deliver for customers around the globe – empowering them to effectively manage operational, sustainability, people and regulatory risk. Delivering on...

**198**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“We use NAVEX One to find our risk and compliance hotspots and track our metrics all the way down to each division, region and store. I don’t know that we could do what we do as effectively as we do it without NAVEX One. We were creating reports from scratch – but NAVEX takes care of at least 80% of it all.”

MICHAEL SAYNE  
DEPUTY GENERAL COUNSEL, CORPORATE  
COMPLIANCE, PILOT COMPANY

“The NAVEX program is excellent. The course is amazing because it takes you by the hand to understand conduct & ethics. The video feature in the course is helpful in making the learning fun. Above all, the course is well structured, so it’s easy to get inspired, and to implement the techniques.”

ADDY SABBUBEH  
MANAGER COMPLIANCE, QIDDIYA

“NAVEX allows us to customize their system to get the data we need in the way we need it – not only for reporting but also for our own analysis.”

JAN EHLING  
VICE PRESIDENT COMPLIANCE INVESTIGATIONS,  
FRESENIUS KABI

“We felt NAVEX had great examples and scenarios that are really relevant to our situations.”

KAYAL VIZHI  
HR AND POLICY OFFICER, ELLIPSE PROJECTS





ABOUT ONETRUST

# onetrust

OneTrust is the largest and most widely used dedicated privacy management technology platform used by more than 1,700 customers to comply with data privacy regulations across sectors and jurisdictions, including the EU GDPR, ePrivacy (Cookie Law), California Consumer Privacy Act (CCPA) and more. OneTrust is co-headquartered in Atlanta, GA and in London, UK, and has additional offices in Bangalore, Melbourne, Munich, and Hong Kong. Their fast-growing team of privacy and technology experts surpasses 500 employees worldwide.

252

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

*“We believe the behavior of our vendors is not only important to our business, but also to the products we offer our customers. We expect third parties, at minimum, to comply with the law and operate in compliance with internationally-recognized standards, and strive to implement ethical vendor risk management practices.”*

BRIAN SMITH  
SENIOR IT PROJECT MANAGER, SELF ESTEEM BRANDS

*“We needed a complete solution, it wasn't something we would develop internally. And at Pipefy we thought: if we can't do it alone, we're going to hire the best. We were well-served from start to finish. And we continue to be well served.”*

CAINĂ GOMEZ  
HEAD OF GOVERNANCE, RISK AND COMPLIANCE, PIPEFY

*“Using the OneTrust platform, our teams were able to create a clear framework for evaluating and monitoring vendor risks.”*

FLORIAN BRANDNER  
DIRECTOR GLOBAL INFORMATION & CYBER SECURITY, PUMA

*“We wanted to provide users with the best possible experience, which OneTrust has allowed us to do.”*

LEANNE WHITE  
DATA PRIVACY MANAGER, SAMSUNG

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## ABOUT RISKONNECT



Riskconnect is the only provider of Integrated Risk Management. They provide technology solutions for risks across the enterprise on a single, fully integrated platform. Riskconnect products are all connected, allowing users to navigate easily within the system to review, analyze, and report on data from user-friendly web-based interfaces that provide a single point of access for global organizations.

**149**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

*“The ease of reporting for reporters is the most important thing for us. There are not a lot of required fields. The way it’s set up in its basic form right now, you can really be in and out of there in a couple of minutes. With this system, it’s very, very simple.”*

CARYN DOUMA  
CORPORATE DIRECTOR OF PATIENT SAFETY, PENN  
MEDICINE

*“The other part is with the enterprise risk management information. When we put that into Riskconnect, we can make the information available and tie it together with the resilience program.”*

CHRIS HENRICHSEN  
SENIOR VICE PRESIDENT OF RISK MANAGEMENT AND  
LITIGATION, DISCOUNT TIRE

*“By using the intake portal, we are able to eliminate paper trails. Employees can go right to the portal and enter an incident, so it reduces a lot of wasted time. In addition, we were able to save quite a bit of money.”*

CATHERINE VIECELI  
BUSINESS ANALYST, CENTERPOINT ENERGY

*“Riskconnect is one of our most important tools for evaluating hazards, identifying trends, and tracking how effective our mitigations are over time.”*

DON CARTER  
MANAGER, SOUTHWEST AIRLINES

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## ABOUT SECURITYSCORECARD



SecurityScorecard is the global leader in cybersecurity ratings and the only service with over a million companies continuously rated. SecurityScorecard's patented rating technology is used by over 1,000 organizations for self-monitoring, third-party risk management, board reporting, and cyber insurance underwriting, making all organizations more resilient by allowing them to easily find and fix cybersecurity risks across their externally facing digital footprint. SecurityScorecard is the only provider of instant risk ratings that automatically map to vendor cybersecurity questionnaire responses - providing a true 360-degree view of...

**131**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“SecurityScorecard gave us insights we simply didn't have before. The MAX program has greatly helped us track supplier security, reduce risk, and strengthen our compliance position through ISO27001 and TISAX certifications.”

JAKUB WATEMBORSKI  
DIRECTOR GLOBAL SUPPLIER RISK AND CAPACITY  
MANAGEMENT, KION GROUP

“SecurityScorecard translates complex cybersecurity findings into actionable insights for our board and leadership, fostering informed risk governance.”

DIRECTOR OF IT  
POWER DISTRIBUTION COMPANY

“SecurityScorecard demonstrated they could step in during an emergency and deliver under pressure with significant measurable success.”

VICE PRESIDENT, IT AND INFOSEC  
LARGE SEMICONDUCTOR MANUFACTURER

“SecurityScorecard lets us know how changes in the threat landscape impact our vendor's ability to support our education mission.”

SENIOR CYBERSECURITY PROGRAM MANAGER  
LARGE MUNICIPAL AGENCY



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**2026**

**THIRD-PARTY RISK  
MANAGEMENT  
SOFTWARE**

**TOP PERFORMER**





## ABOUT ARAVO SOLUTIONS



Aravo delivers the market's leading third-party risk and performance management solutions. For almost 20 years now, Aravo's combination of award-winning technology and unrivaled domain expertise has helped the world's most respected brands accelerate and optimize their third-party management programs, delivering better business outcomes faster and ensuring the ability to adapt as programs evolve. With solutions built on technology designed for usability, agility, and scale, even the most complex organizations can keep pace with the high velocity of regulatory change...

24

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“As changes to trade relationships impact supply chains and firms have to pay more attention to third-party risks, Chartis recognizes Aravo as a category leader in its most recent study of third-party risk management and GRC analytics providers. With its strong data integration and analytics capabilities and a comprehensive approach to TPRM, increasingly enabled by AI, Aravo is well-positioned to address what we expect to be increased demand for TPRM innovation.”

MICHAEL VERSACE  
MARKETS LEAD, GRC ADVISORY AND RESEARCH

“An excellent product and user-friendly UI (user interface), good functionality and highly efficient. Below are the key features: Super easy customization; Ability to integrate with other tools; Supplier data storage management; Transparent process for supplier registration with time lines is beautiful; Supplier registration and de-registration is easy. Easy to use tool and good visual appearance.”

ASSISTANT MANAGER  
LARGE SERVICES INDUSTRY

“The efficiency, effectiveness, and agility Aravo provides, demonstrates the advantages of a dedicated third-party management platform to meet the needs of a growing, complex, and dynamic business environment.”

MICHAEL RASMUSSEN  
GRC PUNDIT

“Excellent features and highly professional team with great care of customers.”

ASSISTANT MANAGER  
SERVICES INDUSTRY

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## ABOUT BLACK KITE



Black Kite began its journey to redefine third-party risk management (TPRM), building the world's first security ratings service designed from a hacker's perspective. With 200+ customers across the globe and counting, They're committed to improving the health and safety of the entire planet's cyber ecosystem with the industry's most accurate and comprehensive cyber intelligence.

**35**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

*“Black Kite has allowed us to ramp up extremely fast with our clients and helps us see how their environment looks from the outside. Black Kite provides us with guidance on issues that need immediate attention, often issues that are not necessarily obvious to our clients.”*

ROB BLACK  
FOUNDER, FRACTIONAL CISO

*“Customers are now the driving force behind our security efforts, making the process fragmented. We have to meet their criteria and figure out the cheapest way to do it. Black Kite simplifies everything across the organization without draining resources or the budget.”*

LEADING AEROSPACE MANUFACTURING ORGANIZATION

*“The unparalleled automation in the Black Kite platform helps small teams accomplish a lot, with a little effort.”*

CHIEF INFORMATION SECURITY OFFICER  
LEADING TECHNOLOGY ORGANIZATION SERVICE PROVIDER

*“Having something that can scale and grow at this speed is a huge lift for our team.”*

ERIC PITTMAN  
VICE PRESIDENT OF CYBER SECURITY, ALTERYX

### TRUSTED BY





## ABOUT LOGICGATE



LogicGate is an agile GRC software solution that enables organizations to automate and centralize risk and compliance programs. LogicGate's highly configurable platform assists organizations in transforming mission-critical governance, risk, and compliance processes without the support of consultants or corporate IT by enhancing controls and increasing flexibility. Dashboard-style reporting within the platform allows risk and compliance teams to analyze and remediate issues immediately. The company has made the Global RegTech 100 list two years in a row and was recently named the #1 GRC Software on the G2 GRC...

**40**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

*“The ease of use is so critical, especially from my chair. We want our end users to be partners in our culture of compliance. So the ease of use is really important. I also appreciate the ability to generate the reports that we want, not canned reports. Rather than change our program to meet the reporting, we can build reports to meet our needs.”*

SCOTT MCADAMS  
CHIEF AUDIT, COMPLIANCE & RISK OFFICER, BLUE  
CROSS AND BLUE SHIELD OF KANSAS CITY

*“Risk Cloud puts everything at the right level of the organisation, and it all feeds up to the appropriate or responsible owner. We have utilised the sign off fields, so they're aware that everything has been reviewed and/or actioned by the appropriate person.”*

DEB MALLEN  
SENIOR RISK MANAGER, DIGNITY

*“They're going into it and they're using it, and that's helped tremendously with improving our risk culture.”*

DAVID BURTON  
RISK MANAGER, DIGNITY

*“Risk Cloud is user-friendly and very customizable.”*

KEN THOMMEN  
DIRECTOR OF INTERNAL AUDIT, ZIFF DAVIS

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## ABOUT LOGICMANAGER



LogicManager is committed to helping businesses of all sizes across industries manage their risks proactively, and meet the expectations of their customers, employees, shareholders, and communities at large. LogicManager is dedicated to helping businesses make this impact a positive one. In other words, they believe in good governance. Good governance means holding each part of the organization to a high standard while empowering the enterprise to identify and mitigate risks before they materialize.

**78**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

*“The facilitation ability that LogicManager offers us in terms of how you can just slice-and-dice the data in different ways is really the value-add for us.”*

DEANE JOHANIS  
ASSOCIATE DIRECTOR OF ENTERPRISE RISK & BUSINESS CONTINUITY PROGRAMS, GREATER TORONTO AIRPORTS AUTHORITY

*“LogicManager enabled me to take so many different pieces of risk management that we have to deal with and put it into one platform.”*

BILL DOLLMORE  
DIRECTOR OF PROCUREMENT SERVICES & RISK MANAGEMENT, UNIVERSITY OF FLORIDA

*“LogicManager is cost-effective, is very flexible so it can be used for many risk management tasks, and the support is fantastic!”*

BILL BAUMER  
CHIEF AUDIT AND RISK OFFICER, FIRST MARBLEHEAD CORPORATION

*“LogicManager is cost-effective, is very flexible so it can be used for many risk management tasks, and the support is fantastic!”*

BILL BAUMER  
CHIEF AUDIT & RISK OFFICER, COGNITION FINANCIAL

### TRUSTED BY





## ABOUT MITRATECH PREVALENT



Prevalent takes the pain out of third-party risk management (TPRM). Companies use their software and services to eliminate the security and compliance exposures that come from working with vendors, suppliers and other third parties. Their customers benefit from a flexible, hybrid approach to TPRM, where they not only gain solutions tailored to their needs, but also realize a rapid return on investment. Regardless of where they start, they help their customers stop the pain, make informed decisions, and adapt and mature their TPRM programs over time.

**104** TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

### FEATURED TESTIMONIALS

*“Prevalent has greatly decreased the time it has taken for us to contact, collect, and review vendor security assessments. As a result, we have been able to focus more on risk evaluation and contract negotiations.”*

COMPLIANCE OFFICER  
MEDIUM ENTERPRISE INSURANCE COMPANY

*“Prevalent continues to flag new threats, integrate new data based on changing regulations, and flag when vendors are due for reassessment. They are very agile.”*

SENIOR VICE PRESIDENT  
LARGE BANKING FIRM

*“Easy to use third-party risk management platform. A great tool for assisting with tracking and assessing our third parties for risk. The platform is easy to pick up, use and support is prompt and helpful.”*

LARGE SERVICES ORGANIZATION

*“Prevalent manages risk across the entire customer lifecycle, they have helped with intake, monitoring, all the way through to offboarding.”*

VICE PRESIDENT  
LARGE BANKING FIRM





## ABOUT PLEXTRAC



PlexTrac is the market-leading pentest reporting and management automation platform, ideal for both enterprise security teams and MSSPs. You can ingest all of your data from vulnerability scans, red team assessments, pentests, risk assessments, etc., and prioritize findings based on criticality using our industry-first context-based scoring engine. PlexTrac is also proud to be the first and only vendor in its space to offer AI-assisted proactive security reporting. With our AI tool, Plex AI, you can speed pentest reporting by as much as 75%.

**31**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“PlexTrac’s new risk-based prioritization capabilities will help us shift from point-in-time testing to more continual engagements – enabling us to provide deeper value to each client by customizing a contextual risk scoring equation that clearly communicates their highest impact risks on an ongoing basis.”

DAHVID SCHLOSS  
DIRECTOR OF OFFENSIVE SECURITY, ECHELON RISK + CYBER

“PlexTrac saved time and gave a central content storage area for everyone to access. The environment is constantly changing. As we change to meet it and provide that feedback to PlexTrac, the PlexTrac team has been super supportive and responsive. Having a partner that can run as fast as the industry is a game changer.”

JT GAETTO  
CHIEF SECURITY OFFICER, DIGITAL SILENCE

“PlexTrac enables our Proactive Assessment Team with a platform to streamline the assessment reporting process. This helps our services team provide our customers with a better experience by delivering better reports in less time than we could before we had PlexTrac in place.”

EVAN PEÑA  
CONSULTING LEADER, MANDIANT

“PlexTrac has enabled us to comfortably schedule 50% to 100% more pentest engagements than we were able to before.”

ALBERT MIMO  
SENIOR INFORMATION SECURITY CONSULTANT AND OWNER, CORE NETWORKS INFORMATION SECURITY

### TRUSTED BY





## ABOUT PROTECHT



Protecht is more than a software company, they guide you through your risk management journey. The Protecht Group is a leader in Enterprise Risk Management Software and Services that enables organisations to achieve their strategic objectives through efficient, effective and agile Risk Management. Since 1999, they have delivered training, advisory and software solutions that intensify the Risk Management focus and discipline of corporations and government departments alike.

**54**

TOTAL CUSTOMER REFERENCES

**VIEW ALL REFERENCES**

## FEATURED TESTIMONIALS

“My favourite feature has got to be the dashboards available in the system. We can see in real time how many incidents and issues are current and those that are closed. All users can now see this information through customisable reporting, including bar, line, and pie graphs. This makes it much easier for us to report key management information up to our key risk committees.”

KATRINA MARMITA  
RISK AND COMPLIANCE MANAGER, NEW ZEALAND  
AUTOMOBILE ASSOCIATION

“In addition to utilising the full range of reports for their internal financial purposes, many of our clients are using a selection of the reports to plug directly into their monthly council agendas. We have been able to easily convert our ideas into functional reports and achieve immediate feedback. This has been instrumental in a highly competitive industry.”

ERIK GATES  
DIRECTOR, PRUDENTIAL INVESTMENT SERVICES CORP.

“Our ERM infrastructure consisted of Excel spreadsheets, paper forms and email approvals. Risk and Compliance staff spent the majority of their compliance work on data aggregation and entry – and too little time actually improving our risk culture.”

CAMERON DRINAN  
RISK & COMPLIANCE MANAGER, PINNACLE

“We’ve transformed risk. What used to be a time-consuming process is now instant. No more chasing spreadsheets, no more missing data.”

TERRI NEAT  
RISK MANAGER, PAY.UK

## TRUSTED BY





## ABOUT RESOLVER

# Resolver.

A KROLL BUSINESS

See risk. Discover value. Resolver gathers all risk data and analyzes it in context—revealing the true business impact within every risk. Resolver’s Risk Intelligence Platform traces the extended impact of all types of risk—whether compliance or audit, incidents, or threats—and translates those effects into quantifiable business metrics. So, customers can communicate risk persuasively, framing it in terms of the business. And with this changed perspective, comes an entirely new role for risk to play. Finally, risk goes from being seen as a barrier, to becoming a strategic partner driving the business. Welcome to the new world of Risk...

**121**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“The entire Resolver team has been incredibly helpful and responsive. They do a great job of addressing our team’s concerns in a timely manner. Everyone, from the delivery team to the support staff, was very responsive and did a great job of helping FMH adjust to their specific needs.”

JULIE SALAZAR  
SENIOR ACCOUNTANT, FARMERS MUTUAL HAIL  
INSURANCE

“Resolver is super customizable and user-friendly. Since we’ve been able to tailor it to our exact needs, it’s very easy to onboard new employees with minimal training. Not to mention, the support team is always amazing.”

MICHAEL RYAN  
INVESTIGATIONS MANAGER, JETBLUE

“Resolver is a valued partner in our fight against online abuse. We are now better equipped to keep our fan communities and players safe, 24/7/365.”

HEAD OF DIGITAL MEDIA  
PREMIER LEAGUE FOOTBALL CLUB

“With Resolver, we can focus on delivering a great user experience while they keep our community safe.”

SENIOR ENGAGEMENT AND MODERATION MANAGER  
GLOBAL TOY COMPANY

## TRUSTED BY





ABOUT SAI360

# SAI360

SAI360 is the leading ESG cloud provider connecting GRC, EHS, Sustainability and Learning. Their SAI360 platform streamlines workflow and drives outcomes through flexible, scalable, and configurable modules. Their integrated approach sets them apart, helping organizations thrive, create trust, understand their impact, and achieve resilience for over 25 years. SAI360 is headquartered in Chicago, with operations and customers across the globe.

97

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“SAI360’s communication is a key feature to the relationship; especially concerning deciding which solutions in the product suite work best for his team. For both companies, a focus on efficiency has led SAI360 to share via temperature check meetings, what has worked for its other clients, what may not work for us, and where the company can find the most value.”

INTERNAL AUDIT HEAD OF OPERATIONS  
HEALTHCARE GIANT

“SAI360 are very good at saying, from a collaborative and consultative perspective, we can offer you this piece of functionality, but knowing your business, we just don’t think you’re going to get the full benefit from it. Our monthly customer success meetings are crucial to our success and SAI360 does an excellent job leading the charge with those.”

DARREN PEARCE  
HEAD OF OPERATIONS, BUPA

“Honestly, [the SAI360 team] are so friendly and helpful and positive people and I’m actually really excited to go and meet with them every week, just to talk to them.”

STEPHANIE PETERSON  
ASSOCIATE MANAGER FOR LEARNING AND COMMUNICATIONS, HENRY SCHEIN

“The new system is so much more user-friendly. Our employees are no longer frustrated with the training process.”

ANDY SANCHEZ  
LMS ADMINISTRATOR, HENRY SCHEIN





ABOUT SECUREFRAME

# secureframe

Secureframe helps organizations get and maintain SOC 2 and ISO 27001 compliance and stay secure. they help organizations achieve compliance and stay secure. Getting secure and compliant can take months, slowing a company's speed-to-market and sales. they believe security—when done right—should accelerate innovation and growth. That's why they started Secureframe. Their mission is to make the most powerful security simple and accessible for every organization.

**81**

TOTAL CUSTOMER REFERENCES

**VIEW ALL REFERENCES**

## FEATURED TESTIMONIALS

*“Secureframe makes your life so much easier because you see the next steps at a glance. You don't need to study tons of materials to understand the frameworks in every detail. The system tells you what you need to do and where you have gaps that you need to fill.”*

MATTHIAS WERNER  
HEAD OF FINANCE AND ANALYTICS, DATA VIRTUALITY

*“Secureframe has made a world of difference to our business. Having a SOC 2 with Secureframe's guidance has unlocked significant enterprise sales traction.”*

KABIR SOORYA  
CO-FOUNDER AND CTO, BENEPASS

*“Secureframe helped us get SOC 2 ready in just a few days. They were instrumental in our ability to close early deals with enterprise customers.”*

JACLYN  
CHIEF EXECUTIVE OFFICER, BENEPASS

*“Secureframe streamlines the [SOC 2] process and makes it easier and less expensive than preparing on your own.”*

PAM KRULITZ  
CO-FOUNDER, OPTIFY

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## ABOUT VENMINDER



Venminder is a leading provider of third party risk management solutions. Venminder also has a software solution to organize, track and report findings to Senior Management, the Board of Directors and, ultimately, the examining bodies. It is a “must have” answer to meeting increasing regulatory requirements. The SaaS based software solution guides a user through critical processes such as risk assessments, due diligence requirements and task management.

**47**

TOTAL CUSTOMER REFERENCES

**VIEW ALL REFERENCES**

## FEATURED TESTIMONIALS

“Venminder’s customer service has been outstanding, and that’s been the biggest thing. I look at our relationship with Venminder as a partnership – I truly feel like Venminder has a vested interest in our success, just as we do in Venminder succeeding. I would definitely recommend Venminder to other organizations to manage third-party risk.”

CHRIS SHERMAN  
THIRD-PARTY RISK MANAGER, SUTTON BANK

“Venminder understood the regulatory requirements. The Venminder system already had the features to meet all the regulations built in, like the ability to analyze inherent and residual risk, which meant we could get implementing and get up to speed quickly.”

LAURA  
AMERICAN CREDIT ACCEPTANCE

“Since partnering with Venminder and implementing all of our new vendor management procedures, we’ve actually had three exams/audits without any complaints about our vendor management program.”

CONNIE GRIMES  
VICE PRESIDENT OF OPERATIONS, FIRST STATE BANK

“Today, we have a well-organized third party risk management program and successfully passed an audit by the FDIC earlier this year.”

ALANA DOMILL-MALTESE  
VICE PRESIDENT OF VENDOR MANAGEMENT, FLUSHING BANK

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**2026**

**THIRD-PARTY RISK  
MANAGEMENT  
SOFTWARE**

**RISING STAR**





ABOUT CENTRL INC.



Advanced and flexible third party risk management platform for aggregating your vendor data, automating your assessments and getting control over your vendor risk management process.

**33** TOTAL CUSTOMER REFERENCES [VIEW ALL REFERENCES](#)

**FEATURED TESTIMONIALS**

*“I found myself going in and asking the consultants to verify hours entered, as what they had entered was considerably lower than the usual time required, now using CENTRL. Jobs that normally take 50 60 staff hours of time, were coming in at 20 30 total hours,” an improvement of 33% to 50% time on projects. Generally speaking, Cyber360 has saved us at least 20 30% time across the board.*”

KEVIN BRADY  
SENIOR MANAGER, EISNERAMPER

*“We like the BNM360 platform because its features have introduced us to new ways of working. For example, the dashboards allow us to quickly see what’s happening and what’s taking too long so managers can easily step in and take action to speed up the process.”*

GLOBAL HEAD OF NETWORK MANAGEMENT  
MAJOR GLOBAL BANK

*“CENTRL was very willing to adapt and take the feedback we provided. They made all of the necessary adjustments in the tool to help support our needs.”*

GLOBAL ELECTRIC VEHICLE MANUFACTURER

*“CENTRL was very willing to adapt and take the feedback we provided. They made all of the necessary adjustments in the tool to help support our needs.”*

VENDOR360

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## ABOUT PANORAYS



Panorays automates third-party security lifecycle management. With the Panorays platform, companies dramatically speed up their third-party security evaluation process and gain continuous visibility while ensuring compliance to regulations such as GDPR and NYDFS. It is the only platform that enables companies to easily view, manage and engage in the security posture of their third parties, vendors, suppliers and business partners. Panorays is a SaaS-based platform, with no installation needed.

**56**

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“Risk management, especially in the context of outsourcing and third-party cyber risk, is becoming an increasingly significant business concern. The fact that tools like Panorays now exist to not only identify, assess and manage such risks but also streamline governance processes and help transfer sensitive data more securely was very appealing to me.”

DECLAN BURKE  
HEAD OF CYBER SECURITY AND OPERATIONAL RESILIENCE, NORTHSTANDARD

“Panorays is more than just a vendor; they're a partner. They're proactive in developing solutions and addressing any issues we raise. This collaborative approach gives us great confidence.”

JAKE  
LEADING HEALTH INSURANCE COMPANY

“Panorays' onboarding was great, and the support throughout has been amazing. We've actually pretty much saved a headcount on what we're doing now.”

MIKE SEENEY  
HEAD OF SUPPLY CHAIN INFORMATION RISK, PINSENT MASONS

“The Panorays platform was the catalyst for third-party collaboration.”

JON ATCHISON  
LEAD OF IT GOVERNANCE, RISK AND COMPLIANCE, CAPTRUST

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## ABOUT PROCESSUNITY



ProcessUnity's Third-Party Risk Management solution reduces the time and resource costs associated with identifying and mitigating risks posed by third-party service providers. The cloud-based service combines a vendor service catalog, automated assessment tools and interactive reporting capabilities in an extremely easy-to-use environment that allows organizations to eliminate manual tasks and focus on higher-value risk management activities.

**26**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“ProcessUnity’s offering strengthens our strategic approach to more effectively managing the holistic Lincoln customer experience – from a sales perspective, a relationship management perspective, an offering perspective, and an operations perspective – it actually comes together to help better serve our clients.”

ERIC LEVY  
HEAD OF PRODUCT, LINCOLN FINANCIAL GROUP

“With ProcessUnity, we’ve been able to implement a standardized, consistent third-party risk management approach with the right information to the right people and a system of record. We’re really excited about the progress we’ve made and what the future holds.”

FORREST DEEGAN  
CHIEF ETHICS & COMPLIANCE OFFICER, ABERCROMBIE & FITCH CO.

“The Health Check gave us the opportunity to delve into what we are trying to accomplish with the ProcessUnity platform and how we can better leverage the technology to advance our programs for maximum impact.”

DIRECTOR OF IT RISK, GOVERNANCE AND COMPLIANCE PAYMENTS & SECURITY  
LEADING SOFTWARE-AS-A-SERVICE (SAAS) SOLUTION PROVIDER

“ProcessUnity Vendor Cloud has enabled us to implement a consistent, repeatable vendor risk management process that reduces manual effort.”

AUTUMN FRANKS  
OFFICER, VENDOR RISK PROGRAM MANAGER, FHLBANK TOPEKA

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## ABOUT SURECLOUD



SureCloud provides cloud-based, Governance Risk and Compliance products, and Cybersecurity & Risk Advisory services, which reinvent the way you manage risk. SureCloud connects the dots with Integrated Risk Management solutions, enabling you to make better decisions and achieve your desired business outcomes. SureCloud utilizes a highly configurable technology platform, which is simple, intuitive, and flexible. Unlike other GRC Platform providers, SureCloud is adaptable enough to fit your current business processes without forcing you to make concessions during implementation, meaning you get immediate and sustained value from the...

**64**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“The SureCloud team provided a clear and well-organised process, with a proactive approach that helped move things forward efficiently and gave us confidence in their capabilities as a partner. Through tailored workshops, they demonstrated a strong understanding of our needs, showing how the solution would work from the start and how it could grow to support our program over time. Their transparent and thoughtful approach...”

NEIL HARRISON  
GLOBAL CYBER GRC LEAD, SPECSAVERS

“SureCloud’s solution makes IRAM2-compliant risk management easy by drastically simplifying the implementation of the methodology. From the testing phase alone, we found the SureCloud application to immediately start solving our issues. Through SureCloud’s centralized platform, we can assess our risk profile in a way that’s not only user-friendly but also highly effective for our business. As we deploy the application, we’re...”

VIKRAM SOKHI  
INFORMATION SECURITY ANALYST, THAMES WATER

“The SureCloud team is very professional and has a good product that can be tailored to company requirements. It is a rapidly developing company and I chose them because they are keen to continue developing their software and it has turned into a great working relationship. The software meets our needs, but where there are future improvement opportunities, the SureCloud team do listen and take on board these ideas which is great to see.”

DIRECTOR OF RISK  
MANUFACTURING COMPANY

“All the data is live, and the reports are extremely easy to read, so it’s incredibly accessible for our management teams. SureCloud’s tools are enabling us to access and make use of data that we simply couldn’t capitalise on before, which is very promising for our future innovation and growth.”

MICHAEL LIGHT  
CREDIT RISK LEAD, PRODIGY FINANCE

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## ABOUT UPGUARD



UpGuard is the world's first cyber resilience platform, designed to proactively assess and manage the business risks posed by technology. UpGuard gathers complete information across every digital surface, stores it in a single, searchable repository, and provides continuous validation and insightful visualizations so companies can make informed decisions.

**106**

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

*“UpGuard’s Cyber Risk scoring helps us understand which of our vendors are most likely to breach so we can take action now, before something happens.”*

SPACESHIP

*“UpGuard catches things that penetration testing misses and helps Xinja automate our vendor risk management processes.”*

JEAN-BAPTISTE BRES  
CHIEF INFORMATION SECURITY OFFICER, XINJA

*“Our vendor security risk assessments are now a well-oiled machine from where we started using UpGuard.”*

ADAM VANSKOY  
SENIOR SECURITY ANALYST, BUILT

*“UpGuard was able to give us insight immediately into our online profile and identify our cyber risk.”*

SHLEY JACKSON  
HEAD OF TECHNOLOGY, CONNECTIVE

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